



CORPORATE PROFILE

The leading provider of
sustainable and technology
driven Total Facilities
Management Services in
United Arab Emirates



WHO WE ARE

Discover the leading provider of smart and green solutions in the United Arab Emirates.

Trust us to handle all of your facility needs with unmatched expertise and forward-thinking solutions.

Our aim is to provide cutting-edge facilities management solutions to our clients. We do this by being early adopters of the latest technological advancements, utilizing state-of-the-art property management systems (PMS). With a focus on optimal performance, our modern buildings are powered by the next generation of PMS technology, ensuring superior management and operation.



800-FARNEK (327635)

Our Company

OUR SERVICES ENCOMPASS COMPLETE SMART AND SUSTAINABLE FACILITIES MANAGEMENT, CATERING TO BUSINESSES SITUATED ACROSS THE UAE

Farnek is a cutting-edge facilities management services company - the leading provider of sustainable and technology-driven solutions in the United Arab Emirates. With over 43 years of experience, Farnek is an independent Swiss-owned company dedicated to delivering exceptional service across a multitude of sectors.

Our team of over 9,000 skilled professionals offer streamlined solutions for Aviation, Hospitality, Banking, Retail, Telecom, Residential, Commercial, Infrastructure, Government, Education, Leisure, and Entertainment.

Purpose Statement

“To work smart, be green and deliver outstanding service for our customers and their facilities”

Our Portfolio



Total Facilities
Management



Sustainability
Management



Home & Property
Maintenance



Innovation &
Technology



Hospitality

Our Values



EXCELLENCE

Stakeholders satisfaction is our ultimate goal



INNOVATION

Our approach in creating sustainable value for our stakeholders



LEARNING

We never stop learning



TEAMWORK

We are one team with one purpose



INTEGRITY

We carry out our business with honesty and consistency



RESPECT

We treat all people and the planet with respect and dignity. We do our best to conserve resources on a personal and professional level

CEO Statement

MARKUS OBERLIN

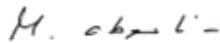
WE ALWAYS AIM TO PROVIDE ADDED VALUE FOR OUR CUSTOMERS BY PROVIDING SUSTAINABLE AND INNOVATIVE FM SOLUTIONS

Since its establishment in 1980, Farnek has grown exponentially and developed into one of the UAE's foremost Facilities Management companies, a market leader in Smart FM technology and sustainability.

Our highly skilled workforce has grown to over 9,000 employees and we have now opened new offices in the Northern Emirates, supplementing our existing offices in Abu Dhabi and Dubai. We have also invested over AED 200 million into a new state-of-the-art staff accommodation centre in Dubai Investments Park.

Currently, we deliver professional FM services on behalf of major organisations and projects such as Dubai Airport, DU, Etihad Airways, Burj Khalifa and Dubai Expo City.

With a fully trained, highly skilled workforce, driven by an innovative management team, we are confident of leading the industry towards a tech enabled, net zero future.



Markus Oberlin
CEO



"As part of our determination to address climate change, we are ramping up our efforts to measure, track and report our greenhouse gas (GHG) emissions. Our goal is to create aspirational yet achievable plans that are based on scientific evidence to minimise our carbon footprint. We have agreed to share our strategy with the UAE government supporting the nation's net zero 2050 commitment."

The History

YEARS OF MAKING
HISTORY TOGETHER

1980

FADEL & NICK ESTABLISHED FARNEK IN UAE

- First contract was Deira Tower offering cleaning & security services
- HO located in Deira
- 45 staff

2002

WON THE EMIRATES DNATA CONTRACT



2005

MARKUS OBERLIN APPOINTED AS GENERAL MANAGER

- Joined from Avireal, Switzerland



2006

REBRANDED TO FARNEK AVIREAL

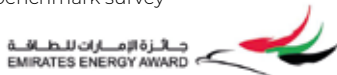
FARNEK avireal

- SHARES:
- 51% Al Nabooda
- 49% Avireal
- 700 staff

2007

LAUNCHED MAINTENANCE SERVICES

- Farnek launched maintenance services to its portfolio
- Emirates Energy award for producing the Middle East's first hotel energy consumption benchmark survey



2008

PARTNERSHIP WITH GREEN GLOBE



Farnek is the accredited Auditor for Green Globe in the Middle East & Africa. Green Globe is the premier worldwide certification and performance improvement program, tailored specifically for the hospitality industry.

2009

WON BURJ KHALIFA JOINTVENTURE WITH CBFA

- Won Burj Khalifa contract
- Won First Gulf Properties contract



2010

PARTNERSHIP WITH MYCLIMATE & WON ETIHAD AIRWAYS



Farnek has a partnership agreement with myclimate foundation; a Swiss non-profit organization which assists individuals and companies reduce their carbon emissions and provide them carbon off-setting solutions.

- Lukas Eigenmann appointed as COO
- Head Office transferred to Al Quoz
- Farnek opens Abu Dhabi office



2011

WON NAKHEEL CONTRACT



- Won Ubara contract

2012

REBRANDED TO FARNEK



- Green FM Company of the year
- Farnek become an independent company
- Won Movenpick Contract
- Brand new building- Farnek Village

2013

ACQUIRED HITCHES & GLITCHES HOME MAINTENANCE COMPANY

- Won DU contract
- Opened in-house training center
- 2,500+ staff
- FM award 2013 Finalist



Award:
Green-FM Company of the Year



2015

WON CITYWALK CONTRACT

- Won Dubai Airports T2 contract
- Won City Walk contract
- Won Mashreq contract
- Overall FM Company, Green FM company, Sustainability Initiative, Cleaning Company & CSR Company 2015



2017

WON MUSANADA CONTRACT

- Won Rak Bank & Meydan Sobha D1
- Won Technology Implementation FM award 2017 & 2nd in Overall FM company & Sustainability Initiative



2019

WON DUBAI AIRPORT CONTRACT

- 1st in Middle East to achieve internationally recognised green cleaning standard (CIMS-GB)
- Won TFM services for International Event in Dubai 2020
- AED 150 million state-of-the-art staff accommodation



2021

WON EXPO VILLAGE OPERATOR CONTRACT

- Won Dubai Airport trolley maintenance contract We also won
- Expo 2020-Terra Pavilion, Singapore Pavilion, Expo Pavilion, Sweden Pavilion contract
- Won NPCC, Noon Warehouse, Accor Group, Sonder, ADCP, Emaar Dubai fountain



2023

WON EXPO CITY

- Won Execujet
- IDO - RAK
- ANANTARA



2014

GREEN FM COMPANY & SUSTAINABILITY INITIATIVE OF THE YEAR

THE DUBAI MALL

- Won The Dubai Mall contract (CBFA)
- Won Central Park contract
- Won United Arab Bank contract
- Burj Al Arab became Green Globe certified through us
- Partnership with

Urbanise is a cloud software used to expand and enhance the range and quality of services provided to buildings and communities making the cities we live and work in smarter.

2016

WON DUBAI PARKS & RESORTS CONTRACT

- Won IMG Worlds of Adventure contract
- Acquired Smashing! Cleaning company
- Over 4,000+ Staff



2018

WON DUBAI MALL CONTRACT

- Won Middle East Cleaning, Hygiene & Facilities Awards 2018 for best Use of Innovation in a Facility
- Won Sustainability Initiative of the Year' at Middle East industry awards
- 1st in the Middle East to achieve ISO41001
- International FM quality standard
- Opens Fujairah contact centre with focus on Emiratisation
- Burj Khalifa contract retain

THE DUBAI MALL



2020

WON ENOC HQ & DUBAI DEVELOPMENTS CONTRACTS

- WON MASHREQ BANK, UAB, Axiom, Deyaar RP Heights, MAF properties
- Won Aramco KSA Pavilion & Bahrain Pavilion - TFM contract
- Won Sweid & Sweid TFM contract
- Won contracts for sunset Hospitality



2022

WON SONDER CONTRACT

- Won Madame Tussauds Dubai-Blue Waters Contract for soft service
- Won Contracts from Al Tayer, Millennium Central Mafrag, JESS





Why Farnek?

**AT OUR CORE, WE EMBODY INNOVATION AND
SUSTAINABILITY WHILE WHOLEHEARTEDLY
EMBRACING OUR PASSION FOR ALL THAT WE DO**

We're a multi-award-winning company, recognised for excellence in procurement management, client & contractor relationships, sustainability initiatives, technology implementation, and more. Our impressive list of accolades include the Sustainability Initiative of the Year award from 2019-2023, Technology Implementation of the Year from 2017-2023, and distinction as the Total FM Company of the Year in 2015 and again in 2023. We've even been named Dubai Chamber Advanced CSR Label FM Company of 2020 and Best Employer Brand of 2016. Our commitment to environmentally friendly practices has earned us the Green FM Company of the Year title in both 2013 and 2015, while our dedication to corporate social responsibility was recognised with the CSR Company of the Year award in 2015. Learn why we are consistently recognised as one of the top FM companies in the industry.

**ISO
41001:2018,**
Compliance and Quality

**9001: 2015
45001: 2018
14001: 2015
55001: 2014**

EFQM, CIMS-GB, GBAC, Sustainability
Representative of Green Globe in UAE;
Energy Auditor, RSB Dubai, BICSc,
NICEIC Member, IAQA-Indoor Air, IRATA
Quality Association, NADCA and PASMA.

In-house Training Centres

Our state-of-the-art training centre, is equipped with all the necessary amenities. Our facilities include an elevator, bathroom, kitchen, lobby, office space, glass partitions, staircase, and even a medical area. The walls and floor are thoughtfully covered in a variety of materials, such as carpet, rubber, linoleum, slate, marble, wood, and ceramic tiles to ensure employees learn how to maintain the highest level of cleanliness.

At our MEP centre, we prioritise efficiency and the maintenance best practice. Equipped with assets, including split A/C's, distribution boards, pumps, and associated systems, we are always striving to identify new and innovative approaches to maximising our efficiency.



**INNOVATIVE
FM SOLUTIONS**



**43+ YEARS OF
EXPERTISE IN UAE**



**9,000+
EMPLOYEES**



**ENERGY
MANAGEMENT**



**24/7
HELPDESK**



**SUSTAINABILITY &
SMART TECHNOLOGY**

**WE OPERATE 24 HOURS A DAY, SEVEN DAYS A WEEK
AND 365 DAYS A YEAR**



EFQM member
Shares what works.



Where We Are Now

Our commitment to the success of our business is reflected in the significant investments we make in our staff. We provide exceptional accommodations for our employees, offer powerful opportunities for development, and optimise our operational systems to create the best possible environment for success. With these measures in place, our employees become ambassadors of our future prosperity, bringing their skills and expertise to every aspect of our work. We are truly dedicated to creating a thriving and successful future, and that starts with investing in our most valuable asset: our employees.



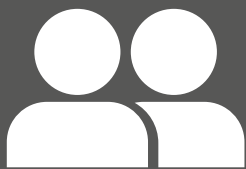
9,000+

EMPLOYEES
ACROSS 50 NATIONALITIES



280

OWNED
VEHICLES



3,000+

CUSTOMERS



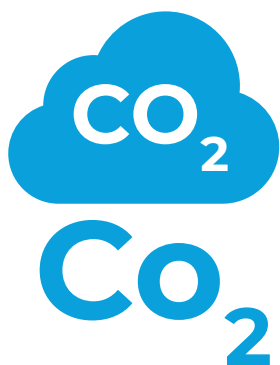
75+



5 OFFICES



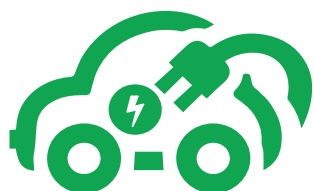
15 SITE OFFICES



WE CLEAN
CO₂ NEUTRAL



BIO-GAS INITIATIVE
IN NEPAL



ZERO EMISSION
100% ELECTRIC CAR



NET ZERO
STRATEGY 2050



Plastic feels fantastic



25%

Farnek uniforms are made of
recycled plastic bottles



5%

5%

Reduce or Offset
Carbon Footprint by

Total Facilities Management

**AFTER 43 YEARS OF SERVICE EXCELLENCE,
WE HAVE ESTABLISHED OURSELVES AS THE
PREMIER INDEPENDENT TOTAL FACILITIES
MANAGEMENT COMPANY IN THE UAE.**



HARD SERVICES

- Hard FM
- Electrical System
- Mechanical and Plumbing Systems
- Ventilation and Air Conditioning Systems
- Civil and Building Fabric Works
- Carpentry, Painting, and Masonry Works
- LV/ MV System
- Lighting Control System
- Audio/ Visual & PA System
- Maintenance of Infrastructure
- CAFM & Help Desk Support
- Managing Agent Role for Specialise Services
- Remote Monitoring System
- Asset Management
- Health and Safety System (IMS)



SOFT SERVICES

- Internal and External Cleaning
- Façade and Glass Cleaning
- Office Boys and Girls
- Concierge and Receptionist
- Hygiene Cleaning
- Gardening and Landscaping
- Porters
- Trolley Management
- Staffing Services
- General Administration
- Pest Control
- Industrial Facilities Cleaning
- Managing Agent Role for Specialise Services



FARNEK

Sustainability Management

FARNEK'S HOLISTIC SUSTAINABILITY STRATEGY COVERS ALL ASPECTS OF ENERGY CONSERVATION, CARBON FOOTPRINT REDUCTION, WASTE MANAGEMENT, AND COMPLIANCE WITH GLOBAL STANDARDS FOR DEVELOPERS, BUILDING OWNERS, AND OPERATORS.



Farnek is an accredited ESCO, regulated by RSB and the Supervisory Bureau for Electricity and Water Sector, and approved by the Supreme Council of Energy. We offer comprehensive energy management and engineering solutions to meet your needs.

Introducing CO₂ Neutral Cleaning - a revolutionary cleaning system that evaluates the carbon emissions and impact of every step in the cleaning process, resulting in a precise carbon footprint assessment. By understanding your carbon footprint, you can reduce energy, water, and material consumption, cut costs, and showcase your facility's commitment to sustainability through innovative best practices. As the first of its kind in the FM industry, CO₂ Neutral Cleaning is leading the way towards a brighter, greener future.

Sustainability Is Part of Our DNA



Farnek is an accredited Green Globe auditor in the Middle East & Africa.

Green Globe is the renowned global certification and performance improvement program, designed exclusively for the hospitality industry.

POWERTEK

Our state-of-the-art Energy Management Solution offers unparalleled visibility into your energy usage, providing you with deep insights into consumption trends and anomalies. With actionable insights and timely alerts, you can successfully reduce your energy consumption and achieve your sustainability goals and cut costs.

CARBONTEK

CarbonTek, is a cutting-edge online tool that calculates and analyzes your carbon footprint. With the ability to pinpoint emission hotspots, CarbonTek is perfect for any business, no matter the nature of your operation.

Our Portfolio Snapshot

AVIATION



Emirates Group

Maintenance Services



Dubai Airport

Maintenance & Cleaning Services



Etihad Airways

Cleaning and Security Services

EXHIBITION AND TRADE CENTER



Expo City

TFM Services



Abu Dhabi Motorsports Management Llc

TFM Services



Dubai World Trade Center

Hospitality Services

EDUCATION



Ministry Of Education Sharjah School

Maintenance Services



Lycee Francais International School

Security Services



JESS School

Cleaning and Maintenance Services



Swiss International Scientific School

Maintenance Services



Abu Dhabi University

TFM Services



Dubai College

Security Services

REAL ESTATE



EMAAR

TFM Services



Nakheel

Cleaning Services



FAB Properties

Security Services



Dubai International Real Estate

TFM Services



Al Forsan Real Estate

TFM Services



Aldar Properties

TFM Services

PROPERTY MANAGEMENT



Sinyar

Cleaning Services



Core OA

TFM Services



Place Strata OA

TFM Services



Kaizen OA

TFM Services



Infinity Strata Management Lc

TFM Services



PID OA

TFM Services

GOVERNMENT



Dubai Police

TFM Services



PMO

Cleaning Services



Musanada

Maintenance Services



NAS Sports Complex

TFM Services



Ministry Of Economy

Cleaning Services



GCAA

Cleaning and Maintenance Services

BANKING & FINANCE



RAK BANK

Cleaning Services



United Arab Bank

TFM Services



Sharjah Islamic Bank

Cleaning Services

CONSTRUCTION



Wade Adams Contracting LLC

Security Services



Engineering Contracting Co. LLC

Security Services



National Petroleum Construction Company

Security Services

HOSPITALITY



Sonder

TFM Services



Anantara Hotel

Security Services



Pearl Jumeirah Hotel

Security Services



Kempinski Hotel

Security Services



Hilton Hotel

Hospitality Services



Millenium Hotel

Security Services

HEALTHCARE



Rafed Ajman Field Hospital

TFM Services



DPRC Rehabilitation Center

TFM Services



Saudi German Hospital

Security Services



Tatweer Healthcare

Security Services



Dr. Sulaiman Al Habib Hospital

Security Services

FOOD PROCESSING



Al Wafi Food Products Factory LLC (BRF)

Security Services

RETAIL



Landmark Group

Security Services



The Oasis Center

Security Services



Seddiqi & Sons

Security Services

TELECOMMUNICATIONS



DU Telecom

Cleaning Services



Etisalat

Sustainability



Virgin Mobile

Partner

OIL AND GAS



ENOC

Cleaning and Maintenance Services



ESCO

Partner

TRANSPORTATION AND RAILWAY



RTA

Sustainability



ETIHAD RAIL

Security Services

SPORTS CLUBS



Al Jazira Sports and Cultural Club

Cleaning Services



Al Wahda Sports Cultural Club

Security Services



Security Services

WHAT DO WE OFFER?

We work closely with you and your teams to understand your immediate security needs including threats and challenges, as well as future potential issues. We design state-of-the-art infrastructure, supported by highly qualified personnel to ensure the long-term security and safety of your company.

CERTIFIED & HIGHLY TRAINED SECURITY GUARDS FROM NSI?

- | | |
|-------------------------------|--|
| ⊕ Manned Guarding | ⊕ Gym Attendants |
| ⊕ CCTV Operators | ⊕ Event Security |
| ⊕ Patrolling Solutions | ⊕ Event Steward |
| ⊕ Concierge | ⊕ First Aid Officers |
| ⊕ Traffic Marshal | ⊕ Close Protection |
| ⊕ Lifeguards | ⊕ Money and Valuables Transport |

Our vision is to establish a competent and regulated private security industry that can serve as a valuable asset to the nation. Through our efforts, we aim to diminish crime, promote law & order, and alleviate the fear of crime in our society. We've got your back!



SMART WATCH TECHNOLOGY

Our hi-tech control room operates 24/7, providing round-the-clock monitoring and response to emergencies across multiple buildings and sites simultaneously. Our highly trained operators are in constant radio contact with patrol staff and have direct access to the police and other emergency services. In addition to monitoring CCTV cameras via remote wireless and broadband transmission, our control room also responds to out-of-hours calls. Rest assured, we maintain a seamless, reliable, and efficient security service to protect your assets.

SMART TECHNOLOGY

RESOURCES REAL TIME
DATA FOR PLANNING
& PRODUCTIVITY

SMART APP

A DEDICATED APP
DESIGNED TO MANAGE
SMART WATCH

800-FARNEK (327635)

Hitches & Glitches

HOME MAINTENANCE COMPANY



In 2014, Hitches & Glitches joined the Farnek Group of companies and has since become one of the UAE's largest independent maintenance companies for homes and small businesses. With a commitment to reliability, quality workmanship, and affordability, Hitches & Glitches began 15 years ago with just one vehicle and five technicians. Today, we operate a fleet of over 75 vehicles and have a team of more than 265 highly trained professionals, serving over 10,000 satisfied customers across the country.

We also offer a growing range of smart home and lifestyle products, including WiFi installations, remote monitoring sensors, and home security gadgets. Contact us now and experience the Hitches & Glitches difference.

How can we help you?

WhatsApp us on 056 388 2233



H&G Services

Maintenance Services



Annual Maintenance



AC Servicing



AC Coil Cleaning



Handyman



Electrical



AC Repair



Home Appliance Installation



Plumbing



Move In/
Move Out



Carpentry



Painting



Masonry



Fit Out &
Refurbishments

Cleaning Services



Water Tank Cleaning



Pipeline Disinfection



HVAC System



DUCT Cleaning



Deep Cleaning



External & Internal
Window Cleaning



Carpet &
Upholstery Cleaning



Mold
Remediation



Laundry Duct
Cleaning



Indoor Air Quality



Data Center
Cleaning



Car Park
Cleaning



Drain Line
Cleaning



Post Construction
Cleaning



Drain Line Jetting



Swimming Pool
Cleaning and
Maintenance



Landscaping



Façade cleaning

Inspection & Testing



Inspection and
testing



Duct Inspection
Services



Mold Inspection



Duct Leakage
Pressure Testing



Thermal Imaging



Water Testing

STREAMLINE YOUR HOME MAINTENANCE WITH HITCHES & GLITCHES' REVOLUTIONARY TRACKING APP!

Manage your home maintenance requests with ease! Our new app lets you track the entire service process from initial request to job completion. Follow our technicians' progress in real-time using Google Maps - ensuring your home is always in safe hands. We're only one step away!

Download H&G app today



800-FARNEK (327635)

Specialist Services

Discover the specialised cleaning services of H&G, including air duct cleaning, indoor air quality testing, kitchen exhaust, water tank cleaning, and pipeline disinfection. Experience our expertise in residential, commercial, and industrial, with over 32 different types of services offered by our specialised cleaning department. Our technicians are highly trained, certified by local authorities, and comply with global industry associations to provide the highest quality in health, safety, and environmental standards.

Our workforce combines experience with sound technical ability, for every project. We also provide special services including data centre cleaning, drain line cleaning, and post-construction cleaning.



H&G has all relevant local certifications including Dubai Municipality, Dubai Police, RTA, Emirates Health Services, and Trakhees/ EHS. Additionally, our company is internationally certified for HVAC system cleaning and mold remediation to the ACR 2013 standards by NADCA. We also adhere to NFPA and ASHRAE standards for the installation, inspection, and remedial work for systems, ensuring the utmost quality & safety for our customers.



Quality Kitchen Maintenance Services



**ENHANCE YOUR KITCHEN EQUIPMENT
LIFE WITH OUR PREVENTIVE
MAINTENANCE SERVICES**

Annual Maintenance

Call Out

Manpower Supply

**Preventive
Maintenance**

**Repair and
Maintenance**

**Kitchen Exhaust
Cleaning**



INTEGRATING PEOPLE, PROCESSES, AND BUILDINGS THROUGH INTELLIGENT AND CONNECTED PLATFORMS.

HITEK technology was established by FARNEK's leading industry experts with a remarkable 40-year background in technical expertise and operational experience in facilities management, hospitality, and technology infrastructure. We offer a wide range of intelligent applications seamlessly combining people, processes, and technology to empower our clients with digital, business, and technological transformations. As the digital world progresses at an unprecedented pace, HITEK dedicates itself to developing highly advanced connected, automated, and intelligent solutions for resource-intensive industries. Our goal is to complement leaner and sustainable operational processes, thereby improving productivity, reducing energy consumption and costs.

CAFMT[®]EK



Facilities, Contract, Location, Asset, SLA, KPI and Office Management SAAS application

BMST[®]EK



Building Management System with ability to monitor, control, connect or retrofit any building with brand of asset

POWERTEK



Energy Management Solution with manual or digital data from IoT enabled BMS producing automated benchmarked energy consumption dashboard with carbon footprint

CARBONTEK



Carbon Footprint Calculation Tool to support businesses developing their NetZero strategy

IoT[®]EK



Remote Monitoring Solution with ability to monitor energy, asset and space performance

FLEET[®]EK



Maintain fleet asset record, along with CAPEX & OPEX, tracking and scheduling the rota, with IoT to see fleet usage

SAFETE[®]EK



Productive digital audit and automated reporting with HSEQ App

BIOMETRICS



(Facial Recognition system)



TRACKTEK

Health Monitoring and Communication Tool for your employees



WASHROOMTEK

IoT based solution, providing location performance and management along with end user satisfaction



FlexiGuest

Hospitality Management System with mobility solution for Customer and Backend Operations integrated with booking engines



PARKTEK

Smart parking solution



EYETEK

AI Based Video Surveillance Solution for Security



MyBuddy

Ability to Communicate and Train to your workforce using multilingual solution, connecting them to HR with AI ChatBot

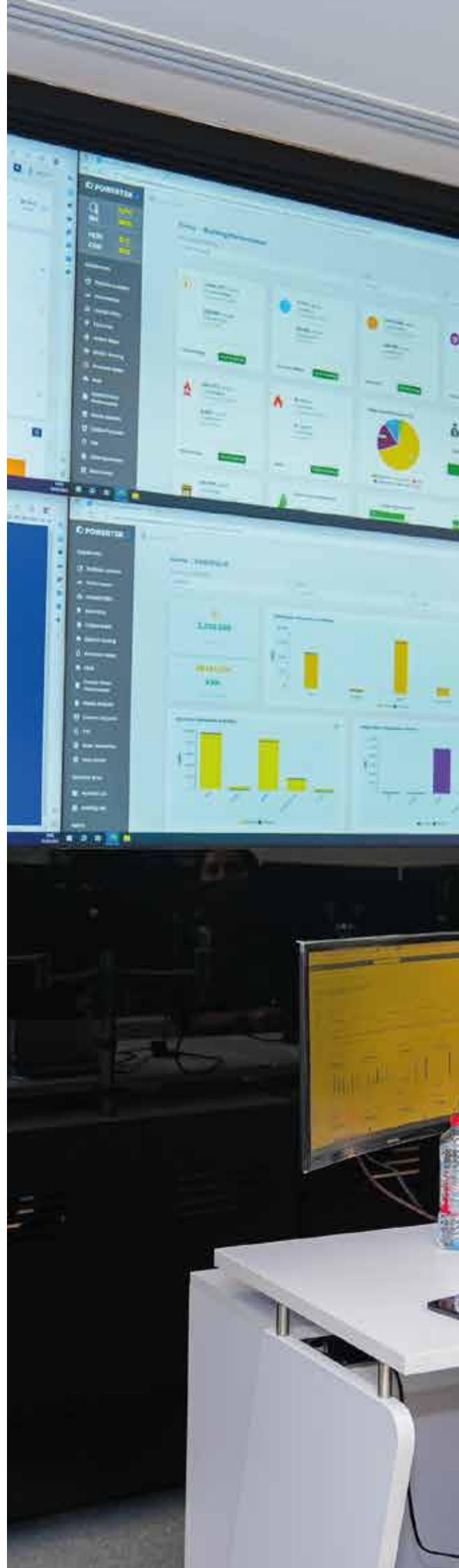


24x7 COMMAND ROOM

Monitors, Controls and Facilitates Smart Building Automation



CLEANING ON DEMAND (COD)







FARNEK'S HOSPITALITY OFFERING IS TRANSFORMING THE UAE MARKET WITH A STRONG EMPHASIS ON INNOVATIVE TECHNOLOGY AND SUSTAINABILITY.

WITH A COMPREHENSIVE RANGE OF SERVICES, OUR PROPOSITION IS COMPELLING, UNRIVALLED AND MAXIMISES THE HOSPITALITY EXPERIENCE.

At Farnek, our skilled team boasts the technical expertise and professionalism required to tackle any obstacles within the hospitality industry. From outsourced facility management and manpower services, to specialized cleaning, housekeeping, and guest relations, we offer tailored, cost-efficient, and effective solutions to help hoteliers and restaurateurs overcome the challenges of today's market. Our bespoke assistance ensures that your operation runs smoothly, leaving you free to focus on what matters most: providing an exceptional experience for your guests.





REINVENTING THE GUEST JOURNEY

Introducing Trendz - a fresh & dynamic brand developed by Farnek Hotel Management. Our innovative hotel solutions go beyond traditional outsourced FM and manpower services. We now offer an all-encompassing hospitality package, complete with superior management consultancy, comprehensive reservations and sales, and creative marketing and PR services. Discover how Trendz can elevate your hospitality business today.

OUR HOSPITALITY SERVICES

TRENDZ

Hotel Management
Housekeeping, engineering, and security services
Front Office
Reservations
Property Operations Maintenance & Energy Consultancy (POMEC)
Stewarding
Hotel Optimizer

SECURITY SERVICES (Page 20)

SUSTAINABILITY (Page 16)

TECHNOLOGY (Page 27-28)

SPECIALISED SERVICES (Page 25)

Our People

WE CARE

At Farnek, our people always come first. As a service industry leader, we are dedicated to ensuring the welfare and well-being of our staff. That's why we offer a variety of recreational facilities, including a fitness centre, time-out rooms, and organised team sports and social gatherings. In addition to our in-house training and career centres, Farnek also has a Happiness Society and hosts annual staff events, Sportsfests, and Go Green campaigns.

We take digital learning seriously, which is why we've partnered with Huawei to deliver high-speed internet at Farnek Village, our employee accommodation centre. To make the learning experience as seamless as possible, we've integrated Farnek Buddy with our Learning Management System and Human Resources Management System.

With Farnek Buddy, our staff can stay on top of their training and development needs. Trainers can push content directly to employees, who will receive chat-like notifications indicating timings for training sessions. Staff can also search for specific courses and choose from a list of available options. Plus, quizzes and tests can be conducted in a chat interface, and Farnek can conduct happiness surveys and manage HR tasks.



OUR TRAINING

OUR STATE OF ART TRAINING CENTER AT FARNEK VILLAGE



10

Trainers



20

Different Languages

Farnek training team is consisting of 10 trainers speaking more than 20 different languages and all trained and certified by BICSc in commercial cleaning, Hospitality and Healthcare sectors







Contact us now



800 FARNEK (327635)



info@farnek.com



www.farnek.com



DUBAI

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P.O. Box: 5423 Dubai, UAE

Farnek Building, Floor 3, Al Quoz 4,

ABU DHABI

Tel: +971 (02) 559 5517

P.O. Box: 62291 Abu Dhabi, UAE

Mazyad Mall, Office Tower 2

Unit 1003, Mohammed Bin Zayed City

Abu Dhabi | Ajman | Dubai (HQ) | Fujairah | Ras al Khaimah | Sharjah | Umm al Quwain